

M S Clancy  
4 John Repton Gdns  
Westbury on Trym  
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BS10 6TH.  
10 Oct 2019.

To whom it may concern.

I have known Ms Silvija Radanovic for the past 4 months, she was introduced to me through a friend working in a sector of the social services. Throughout the time I have known Silvija, she has been employed as a live in personal carer, with a considerable range of responsibilities attributed to the care, welfare, health and wellbeing for Mrs Patricia White who suffers from Alzheimer's and is regrettably in the final stages of the illness. As a result of her condition, Mrs White requires around the clock, 24 hour care at her home at 5 Kennet Park, Bathampton, Bath, where Silvija also resides providing 24 hour around the clock support, 7 days per week.

Silvija is a first-class ambassador, not only for Croatia but also the care profession and consistently demonstrates a thoroughly professional approach to her responsibilities. She is extremely hard working, committed and conscientious individual who is highly organised, and demonstrates good verbal communication and written skills when dealing with the professional agencies she has contact with in the course of her daily activities. Her work ethic, attitude and the compassion and care has always been exceptional in the way she conducts herself at all times, providing the highest level of care required for Mrs White's wellbeing. Silvija is a pleasure to have in any home and household, often anticipating any emerging situation and her approach and knowledge in dealing with Mrs white's health needs is second to none, whether providing definitive medical care, handling, personal grooming, bathing or feeding she has always shown compassion, sensitivity, and empathy at all times.

Silvija is a mature, competent skilled individual, who fully understands the importance of her role and the responsibilities which she carries. Not only is she extremely good at what she does, but is also enthusiastic and recognises the benefits, and needs of further training in order to make sure that she doesn't fall short of anything in respect of her professional knowledge. She is without doubt, an invaluable and outstanding asset in her current role.

I have no doubt Silvija will continue to excel in her present role and highly recommend Ms Silvija Radanovic for any job in the social care sector, and fully endorse her application for "Pre Settled Status" to reside in the UK.

Yours faithfully  
(Original signed)  
M S Clancy.